

Service center employees at Medical City Dallas Hospital drew up the following mission statement as part of a team-building exercise.

— Editor
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Mission Statement

IT Support Group, Medical City Dallas Hospital

IT&S Department Mission/Vision

“IT&S Mission/Vision is...To become a Dynamic Learning Department of Medical City Dallas Hospital that sets the Standard of Excellence in Customer Service and Leadership in Technology Integration for its Employees, Customers, and Community.”

IT&S Department Core Values

We commit ourselves to practice Teamwork within our department and interdepartmentally so that we may promote and foster an environment of Customer Satisfaction.

IT&S Department Commitment

We will work daily to ensure that you are extremely satisfied in your encounter with the Information Technology & Services Department. If for any reason you are not satisfied with the service you receive during your encounter with us, please let us know (via the Meditech ISQA form) what we could do to make it right and improve our service. We value you as our customer and will work to find solutions that are within our mission, vision, and values.